



### Guest Registration

Attendees			Percent of total			
2019	2018	2017	BY COUNTY	2019	2018	2017
<b>368</b>	<b>390</b>	<b>497</b>	<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>
229	240	279	Emmet	62.2%	61.5%	56.1%
100	97	140	Charlevoix	27.2%	24.9%	28.2%
15	18	40	Cheboygan	4.1%	4.6%	8.0%
19	14	11	Antrim	5.2%	3.6%	2.2%
5	21	27	other	1.4%	5.4%	5.4%
<b>120</b>	<b>131</b>	<b>172</b>	<b>First Time Attendee</b>	<b>32.6%</b>	<b>33.6%</b>	<b>34.6%</b>
<b>75</b>	<b>92</b>	<b>73</b>	<b>Are you a veteran, active duty military, or a military family?</b>	<b>20.4%</b>	<b>23.6%</b>	<b>14.7%</b>

Veteran or Family		BY COUNTY	First Time Attendee	
75	100%	<b>Total</b>	<b>108</b>	<b>100%</b>
49	65.3%	Emmet	61	56.5%
19	25.3%	Charlevoix	34	31.5%
4	5.3%	Cheboygan	3	2.8%
3	4.0%	Antrim	6	5.6%
0	0.0%	other	4	3.7%

2019	2018	2017	BY AGE	2019	2018	2017
<b>368</b>	<b>390</b>	<b>497</b>	<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>
39	47	63	0-7	10.6%	12.1%	12.7%
24	10	21	8-17	6.5%	2.6%	4.2%
202	202	284	18-59	54.9%	51.8%	57.1%
103	131	129	60+	28.0%	33.6%	26.0%

0-7yrs	8-17yrs	BY AGE & COUNTY	18-59yrs	60+yrs
30	18	Emmet	118	63
7	6	Charlevoix	66	21
1	0	Cheboygan	4	10
1	0	Antrim	13	5
0	0	other	1	4

### Volunteers & Exhibitors

2019	2018	2017	
72	70	65	Organizations Exhibited
11	10	18	New Exhibitors
<b>191</b>	<b>209</b>	<b>228</b>	<b>VOLUNTEER TOTAL</b>
144	162	158	Exhibitor Staff and their Volunteers
18	23	40	General Volunteers from the Community
10	12	18	Photo, Salon & Massage Volunteers
19	12	12	High School Volunteers - Hot Snack & Registration
26	24	19	Committee Members (Exhibitors and Community Members)



**2019 Guest Survey Results**  
27.75% of Guests Filled out a Survey

Please rate the following...	Excellent	Very Good	Good	Okay	Poor	Blank	Total	
	5	4	3	2	1			
VARIETY of services offered today	71	33	4	0	0	3	111	
QUALITY of services offered today	82	22	6	0	0	1	111	
FRIENDLINESS of staff	97	10	2	0	0	2	111	
How well we met YOUR NEEDS today	70	32	6	0	1	2	111	
Will you come back next year?	Yes	107	No	2	0	2	111	
Will you recommend PC to others?	Yes	107	No	0	0	4	111	
How did you get here today?	drove myself	ride from friend	public trans	walked	other	Blank	Total	
	71	23	9	0	5	3	111	
How/Where did you hear about Project Connect?	Newspaper	Radio	TV	Family/Friend	Attended Before	Facebook	Blank	Other
	13	8	1	35	38	8	5	12

Who or what helped you the MOST today?	Count	Item	Count	Item		
13	All, Everyone, Everything	10	Housing, Home			
2	Employment Options, Job Seeking	2	NMCAA			
1	Odawa	1	USDA			
3	Food	1	Light Bulbs			
1	Lunch	6	Baby Items			
1	Manna	2	Children, Family Corner			
1	MSU Extension	1	Early On			
1	Nutrition	1	Parents Booth			
	Diabetic Recipes	1	School			
3	Health, Health Services	1	Diapers & Wipes			
4	Eye Test, Vision	1	Drug Info			
1	Blood Pressure	1	Salvation Army			
1	Dental	1	Seniors			
1	Hep A Shot	1	Friendship Center			
1	Suicide Prevention Info	1	Charlevoix County Transit			
1	Feet	1	EmGo			
2	McLaren	6	Veterans			
1	Planned Parenthood	6	Haircut			
1	Condoms	2	Photos			
1	Pads & Tampons	3	Svcs, Info, Check In Staff			
1		1	Encouraged			
Did you find a service that you were NOT aware of before	Yes	41	37% of respondents	No	26	23%
	2	Most Offered, Lots		2	First time home buyer	
	2	SNAP Items, Seed for SNA			Step Forward	
		Manna			Baby Section	
		Dental			Clothes for little ones	
		Eye Checks			Dolly Parton free books	
		Help with abuse			Bus	
		Seniors			2 Photos	
		Info on Home			2 Haircut	
		Grants for home improvement				

**Please share YOUR story!**

If you have had a special experience or life event related to Project Connect, we would love to hear about it! For example, is there something from a past project connect that is still affecting your life today? Let us know! (Strangely people didn't really answer this question, they more just left comments. Here they are...)

THE GOOD WORDS USED	THE BAD
7 Thank you	Missed blankets & massage
2 Fun	Can't read too small senior
17 great, good, awesome, excellent, wonderful, love, enjoyed	Need better advertisement for event
	Back rubs

**What the guests wrote...**  
 Thanks for the haircut  
 1st timer thank you for all the free stuff  
 N/A same  
 I had a great time!  
 Thanks so much :)  
 Lots of fun and food.  
 The pads & tampons, diapers & wipes were amazing!  
 I'm all for the people and the pleasures of providing without the emphasis of numbers was pleasant.  
 The fact PC is still here and offering services is awesome. There's always something new and it's a positive time however, much time you spend. Something which makes it better yet, free transportation to and from :)

Eye exam for children, I didn't know my little girl needed glasses! Thank you so much!  
 Keep up the good work, the good food, the variety, the varied info learned.  
 It was awesome! Where's the canned goods?  
 Enjoyed myself - loved it - will return next year - Thank you!  
 I love being here for the help I received. Thank you  
 I will come back next year for sure. Thank you very much!



**2019 Donations & Services Provided**

Convos	Connections	2019	2018	2017	Division
130	98				<b>Education &amp; Employment</b>
		148			Gold Mine Coupon \$3 - Career and education programs & scholarships for College for Kids - College info including non-traditional options - Educational scholarships to prepare adults for employment - Job Recruiting: Walmart, Meijer, Odawa Casino - Learning Lab - Vocational rehabilitation
650	65				<b>Food &amp; Nutrition</b>
		324	390	314	Hot Snacks Served - Food assistance information
		200	400	285	Fruit/Food Bags - Garden scholarships
		200			Seed Packets - Nutrition education including eating healthy on a budget
		75			Exercise Books - Recipes including diabetic-friendly recipes
793	532	100			Kitchen Utensils - SNAP Education
					<b>Health &amp; Wellness</b>
		135			CPR Training - Hands Only CPR - Diabetes education
		6	13		Diabetic Footcare Treatment - Free prescription list
		30	~125		Health Screening (2018-Heart Health Risk Assess.) - Health education on daily sugar and fat consumption
		em	7		Blood Pressure Checks - Heart attack and stroke awareness
		42			Glucose Checks - Home and end of life care options
		13			Voucher for cholesterol & blood sugar test - Home fire safety and other disaster education
		4	5		Immunization Record Review - Insurance options
		5			Flu Shots - Local health clinic awareness
		9	9	30	Hep A Vaccines - Maternal infant health programs
		9	60	61	Oral Health Screening - Medicaid applications
		10	5		Vision Screenings - Pharmacist consultation
		5			Eye Appointments Set - Substance abuse and mis-use education
		1000			Free Eye Exam Coupons - Suicide prevention and education
		400	1340	422	Bandaid Packs, Small Healthcare Items - Vaccinations scheduled
		220	200	675	Condoms - WIC information
		100	125	180	Dental Hygiene Kits
		15		43	Feminine Hygiene Kits
		300			Parent Tool Kit for Sex Ed
		~300	~300	500	Pill Sorters, Pill Holders Vision Care Kits/Supplies
		246	73		
100	50+				Apartment Applications Requested - Affordable housing and transitional housing for the homeless
		57	66		Home Purchase & Repair Apps Requested - Bank Services Info: savings, checking, mortgage, lending
		40	18	100+	LED Light Bulbs - Credit and foreclosure prevention counseling
		150	~100		\$5 (2018-20% off) coupons to Habitat ReStore - Energy saving tips
		2042			Household Items - scrubbies, cups, pens, etc. - Home improvement grants and loans - Home loan information - HUD Section 8 vouchers - Low-Income housing applications - Mortgage readiness - Step Forward information - Workshop info on home buying and financial fitness
352	61				<b>Kids &amp; Parenting</b>
		227			Alcohol, Drug, Nicotine Resource Bags - 5 keys to building strong families to keep kids safe
		484	119		Alcohol, Drug, Nicotine Tests (2018-alcohol test) - Anti-bullying awareness
		4 (7 kids)	8		Big Brother Big Sister Intake - Child development info
		800	660	700+	Childcare Items - Early Head Start programs including at home opportunities
		250	~ 550	150+	Children's Books - Library programs
		302	200		Craft and Activity Sets - Parenting info and classes, earn while you learn programs
		1300	1382	1645	Diapers - Summer camp financial assistance
		18	4		Dolly Parton's Imagination Library Sign-Up - Tools for parents to raise drug free youth
		10			EZ Child ID CDs Created (Amber Alert info) - Tuition-free preschool opportunities
		3			Kids Going To Summer Camp (+ apps provided) - Youth program info and assistance
		100			Resource Guides
154	58	2000	2040	3965	Wipes
					<b>Social Services</b>
		152	174	129	\$5 Voucher The Salvation Army - Access for Everyone program information
		31	no record	71	Bus Rides to/from the Event - Charlevoix County Transportation information
		58	90	117	Haircuts - Domestic violence and sexual assault program information
		560	~495		Incontinence Products - Elder abuse and foster care
		em	~ 30		Legal Advice - Guidance using mediation rather than litigation to resolve conflicts
		30			MI Bridges Account Set-Up one-on-one help - Human trafficking awareness
		not avail	~250	320+	Pairs of socks - Legal consultation: opportunity for brief Q&A
		960	1300	~1500	Personal Care Items-soap, shampoo, DO, etc - Summer camp opportunities 1st-12th grades
		44 (91 ppl)	80	87	Photo Sessions
147	37				<b>Veterans Corner</b>
		5			CapTel Phone (for hearing impaired) Apps - Access to Veterans Benefit Administration officials, Detroit office
		6	~30		Hat, Scarf & Gloves Set - Benefit enrollment and/or status
		75	~100	100+	Veterans Corner Visitors - Claims assistance including ability to accept claims on-site - Connection to community resources - Housing info for homeless and at-risk of homelessness Veterans - Re-adjustment counseling resources for Veterans and their families - Survivor benefits information - VA Justice Outreach Program
2472	924	<b>Totals</b>			



2019 Exhibitors

Education & Employment	<p>Bureau of Services for Blind Persons Charlevoix Emmet Intermediate School District</p> <p>new North Central Michigan College Northwest Michigan Works! Odawa Casino</p> <p>new The Home Depot Walmart Supercenter Women's Resource Center of Northern Michigan</p>
Food & Nutrition	<p>new Food Bank Council of Michigan</p> <p>new LTBB Food Distribution Manna Food Project MSU Extension</p>
Health & Wellness	<p>Alcona Health Center American Red Cross, Northern Michigan Chapter Bear River Health at Walloon Lake Boyne Valley Lions Club East Jordan Family Health Center Harbor Hall Health Department of Northwest Michigan - Dental Health Department of Northwest Michigan - Immunizations Health Department of Northwest Michigan - Outreach</p> <p>new Home Care &amp; Hospice of Northwest Michigan Kiersten's Ride McLaren Home Care and Hospice McLaren Northern Michigan</p> <p>new Meijer Pharmacy Michigan ENROLLS Munson Healthcare Charlevoix Hospital North Country Community Mental Health Planned Parenthood of Michigan Walmart Vision Center</p>
Housing & Finance	<p>Boyne City Housing Commission Chemical Bank</p> <p>KMG Prestige LTBB Housing Department</p> <p>new Michigan Agency for Energy Northern Homes Community Development Corporation Northwest Michigan Community Action Agency - Financial Counseling Northwest Michigan Community Action Agency - Homeless Prevention Northwest Michigan Habitat for Humanity USDA Rural Development</p>
Kids & Parenting	<p>Big Brothers Big Sisters NWM</p> <p>Char-Em United Way Char-Em Intermediate School District Early Head Start/NMCAA Early On/Char-Em ISD Great Start Collaborative of Chlvx, Emmet and Northern Antrim Counties Local Libraries Michigan State Police Mother's Keepers Pregnancy Care Center of Petoskey SAFE in Northern Michigan YMCA of Northern Michigan</p>
Social Services	<p>Charlevoix County Transit Disability Network Northern Michigan Friendship Centers of Emmet County LTBB Human Services LTBB Survivor Outreach Services</p> <p>new MI Bridges Michigan Dept. of Health &amp; Human Services Northern Community Mediation Schraw &amp; Associates The Salvation Army</p>
Veterans Corner	<p>Charlevoix County Veterans Affairs Emmet County Veterans Affairs</p> <p>new Hamilton CapTel Heroes with Hearing Loss</p> <p>new Patriot House SSVF - Northwest Michigan Community Action Agency Traverse City Vet Center Veterans Benefits Administration</p> <p>new Veterans Justice Outreach</p>